

Privacy Policy / Payment Policy / Session Policy

Payment and Session Policy:

Payments are due at time of booking and are collected online. Your payment details will be managed via a secure, online payment processor (PayPal) and are not accessible by Tanja Jukić. Cancellation is required 24 hours prior to appointment via email; failure to cancel within the required time will result in a fee of 50% of entire session cost. A No Show is considered failure to cancel or failure to show for a scheduled appointment and will result in a fee of 50% of entire session cost. The entire session cost is refunded to the client if the appointment is cancelled within the 24 hours-notice timeframes via email. A session will be closed and marked as a “no show” if you did not attend the video-call within the first 15 minutes of your scheduled session. Clients who have prepaid for packages who are “no shows” or have “late cancellations” for their scheduled appointment won’t be able to get refunded for the missed session. Package-Sessions are non-transferrable and are for individual use only.

If you are running late to your session or must cancel it, always email me:
contact@psychosocial-coaching-for-women.com

Privacy Policy

Acceptance of Terms

By visiting the website www.psychosocial-coaching-for-women.com , you are agreeing to the terms of this privacy policy. By providing information offline, you are also agreeing to the terms of this privacy policy.

Collection of Your Personal Information

I receive, collect, and store any information you enter on my website (such as name, email, or phone number) or provide me in any other way. In addition, I collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information, and purchase history. We may use software tools to measure and collect session information, including but not limited to page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. I also collect personally identifiable information (including name, email, phone number, password, communications); payment details (including credit card information), comments, feedback, reviews, recommendations, and personal profile.

When you conduct a transaction, fill out a form, sign up for free resources, or subscribe to my newsletter on my website, as part of the process, I collect personal information you give us such as your name, phone number, address, and email address. Your personal information will be used for the specific reasons stated in the next section.

How your personal information is stored, used, shared and disclosed

My company and services are hosted on the Wix.com platform. Wix.com provides me with an online platform that allows me to offer my services to you. Your data may be stored through Wix.com's data storage, databases, and the general Wix.com applications. They store your data on secure servers behind a firewall.

How I communicate with my webpage visitors

I may contact you to notify you regarding your purchases and sessions, to collect payments, to poll your opinions through surveys or questionnaires, to send updates about my company, to offer promotional services, or as otherwise necessary to contact you to enforce our user agreement, applicable national laws, and any agreement I may have with you. For these purposes, I may contact you via email, telephone, and text messages. By submitting any form on the site that provides me with your email address and/or phone number, you agree to receive messages in the form of email, text, or phone calls from T.J. – Psychosocial Coaching for Women.

Privacy policy updates

This Privacy Policy is effective as of the date stated at the top of this Privacy Policy. We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If I make material changes to this policy, I will notify you here that it has been updated, so that you are aware of what information I collect, how I use it, and under what circumstances, if any, we I and/or disclose it.

Contact me

If you have any questions about the above policies or would like to access, correct, change or delete any personal information I have about you, please feel free to contact me at contact@psychosocial-coaching-for-women.com

Thank you for your understanding and adherence to these policies.